



Product safety recall

Entity MH15 Helmet

Reid Cycles

Entity MH15 Bicycle Helmet available in 2 sizes and various colours



SKU	Description
S0402ET0401	Entity MH15 Mountain Bike Helmet - Black / M
S0402ET0402	Entity MH15 Mountain Bike Helmet - Black / L
S0402ET0405	Entity MH15 Mountain Bike Helmet - Lime / M
S0402ET0406	Entity MH15 Mountain Bike Helmet - Lime / L
S0402ET0403	Entity MH15 Mountain Bike Helmet - Light Blue / M
S0402ET0404	Entity MH15 Mountain Bike Helmet - Light Blue / L



Reason the product is recalled

Affected helmets do not comply with [the mandatory standard for bicycle helmets](#). The buckle on these helmets may separate from the chin strap because the strap has not folded and sewn.

The hazards to consumers.

Risk of serious injury or death in the event of a collision if the buckle separates from the strap and the helmet comes off the user's head.

What consumers should do

1. Stop using affected helmets immediately.
2. Contact [BikesOnline](#) or [Reid Cycles](#) to arrange for a repair or return the item to the place of purchase for a replacement or refund.

Contact

Reid Cycles Email support@reidcycles.com.au

Visit <https://www.reidcycles.com.au/>

Call (03) 4513 0995 between 9am – 4pm AEST, Monday - Friday

Who sold the product: Reid Cycles & BikesOnline

Dates available for sale: 23 September 2023 – 11 July 2025

PRA2025/20589

See productsafety.gov.au for Australian product recall information