

Product safety recall

Baby kids head support

www.ezonedeal.com.au

Product Code: Z1451, Z1758 Head Support, polyester, unisex.

Colours: Blue and red.

Dates sold: 18 October 2021 - 1 November 2022



Reason the product is recalled

Car seat head straps can increase the risk of spinal cord injury or death by altering head and neck alignment during a crash. They may also pose a suffocation or strangulation risk if they slip around the child's mouth or neck. These products are the subject of a <u>safety warning notice</u>.

The hazards to consumers

Risk of serious injury including spinal cord injuries or death to young children if the head strap alters the alignment of the head, neck and/or spine during a vehicle accident.

Risk of suffocation or strangulation if the strap slips around the child's mouth or neck.

Incidents and injuries have occurred.

What consumers should do

- 1. Stop using this product immediately and dispose of it safely so it can't be used by anyone else.
- Contact <u>ezonedeal.com.au</u> for a refund or store credit or if you have sold or gifted it to another person.

Contact

www.ezonedeal.com.au

E: contactus@ezonedeal.com.au

P: (03) 7065 6422 between 10 am to 3 pm Monday to Friday

Who sold the product: www.ezonedeal.com.au

Dates available for sale: 18 October 2021 - 01 November 2022

PRA2025/20573

See productsafety.gov.au for Australian product recall information