

# Product Safety Recall



## Biopak's 12oz ByoCup Reusable Coffee Cups

Model number BM-BCR-12-W/G

Sold at various retailers February 2013 - April 2018

**Product description** Reusable coffee cup in plain green or white or with custom names: "SexieCoffie", "Columbit", "Echo", "Hedland", "Crop to Cup" or "Home Grain". Manufactured on or before July 2015. Affected cups can be identified by a rectangular mark on the base of the cup.

**Defect** In some cups the bottom may detach.

**Hazard** If the bottom of the cup detaches while containing hot liquid, it can create a risk of burns to the user.

**What to do** Consumers should immediately stop using the cup and return the cup to the place of purchase to receive a replacement. Alternatively, consumers can contact Biopak to organise return and replacement of their cup.

**Contact details** Consumers can contact Biopak on 1300 246 725 (Mon-Fri, 9am-5pm) or at [info@biopak.com.au](mailto:info@biopak.com.au).

**See [productsafety.gov.au](http://productsafety.gov.au) for  
Australian product recall information**