

# **ELECTRICAL SAFETY RECALL**

## **Wireless Door Chime with One or Two Receivers**

### **Swann – SWHOM-DC820P2 and SWHOM-DC820P**



**SERIAL  
NUMBER  
08548 TO  
09075**



#### **Identification:**

The model number and serial number are located on the receivers as shown in the photograph. Units marked with the serial number starting from 08548 to 09075 are affected by the recall.

#### **Where the product was sold:**

The product was sold nationally through Bunnings Warehouse, Masters Home Improvement, CDB Media, Ingram Micro Distributors, Rushmore Distributors, Infront Technologies, Catch of The Day, Mitre 10 and [www.swannstore.com.au](http://www.swannstore.com.au) from January 2015 to February 2017.

#### **Defect:**

The back cover of the receiver unit may detach from the front cover exposing live parts.

**Hazard:** Risk of electric shock.

#### **Action Required:**

- Consumers should stop using the product immediately by switching off the power at the socket outlet.
- Check the serial number on the receivers. If the serial number is covered by the recall, contact Returns Department, Swann Communications on (03) 8412 4663, quoting “DC820P recall”.
- A replacement door chime and a prepaid satchel to return the faulty item will be sent out to the affected consumers.

**Contact details:** Swann Communications Pty Ltd  
**Phone:** (03) 8412 4663

**See [www.recalls.gov.au](http://www.recalls.gov.au) for  
Australian Product Recall Information**