



Product Safety Recall



Electrical Safety Recall

Goodwe Australia Pty Ltd

Solar inverters with model numbers:

- GW5000-MS-30
- GW6000-MS-30
- GW8500-MS-30
- GW10K-MS-30
- GEP10-1C-30
- GEP5.0-1C-30
- GEP8.5-1C-30

Model numbers are located on the side of the inverter.

Identification: The affected inverters were sold between 13 May 2023 – 16 November 2023 via the following wholesalers:

- One Stop Warehouse
- MMEM Greentech
- L&H (Sonepar Group)
- Marubeni
- Tradezone
- Supply Partners
- Panasonic NZ
- Krannich Solar
- BayWa R.E

Why the product is recalled: The inverters have been supplied with an AC plug that does not comply with requirements of the relevant electrical safety standard. The AC plug can be removed without the use of a tool and expose consumers to live terminals.

Hazard: There is a risk of serious injury or death from electric shock if consumers remove the AC plug and access the live terminals.

Action required: Consumers must not attempt to remove the AC plug on the inverter.

Consumers should switch off the inverter at the:

- “INVERTER A.C. ISOLATOR” switch (if there is one installed adjacent to the inverter) and
- “MAIN SWITCH (INVERTER SUPPLY)” on the switchboard.

Contact Goodwe Australia on MSG3support@goodwe.com or by phone on 0488 851 481 (9:00 am - 5:00 pm, Monday to Friday) to arrange for the permanent securement of the AC connector so it cannot be removed without a tool.

For more information visit Goodwe Australia's dedicated recall website:

www.goodwerecall.com.au