

ELECTRICAL SAFETY RECALL

Samsung Electronics Australia Pty Ltd is issuing a recall on specified Samsung top loader washing machines sold in Australia through various retailers.

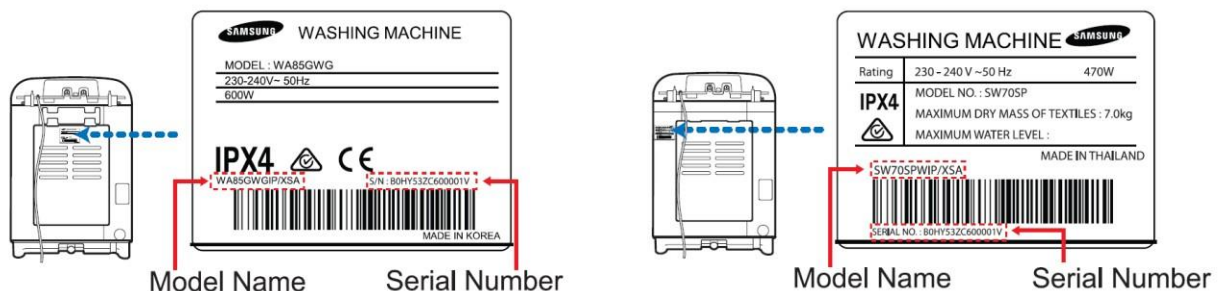
Which models are affected?

Samsung top loader washing machines with the following model names manufactured in 2010, 2011, 2012 and some models in 2013 are affected:
SW75V9WIP; SW65V9WIP; SW70SPWIP; SW80SPWIP; WA85GWGIP; WA85GWWIP.

Other models are not affected. Please contact Samsung for details of the affected serial numbers.

Where to find the model name on the machine?

The model name can be found on the back of the washing machine as shown below.



Product issue / hazard:

Moisture may penetrate the electrical connectors of the washing machine, which can cause the unit to catch fire.

If the washing machine catches fire, there is a risk it will cause serious injury or death and/or significant property damage. Hundreds of incidents have been reported in Australia.

What should I do?

Immediately turn off your affected top loader washing machine at the power point and do not use it while you wait for a remedy.

If your model is affected, you should:

- Register your details via the form on the [Samsung website](#), or
- Contact the Samsung Product Safety Hotline on 1800 239 655 (8am-8pm, 7 days a week) and the agent can help you through the recall process.

You are entitled to choose either a replacement Samsung washing machine or refund. Samsung is also offering consumers an additional \$100 incentive on every machine returned.

See www.recalls.gov.au for Australian product recall information