

ELECTRICAL SAFETY RECALL

SEW Eurodrive MOVITRAC® B Frequency Inverter– all power ratings loaded with Firmware 17, operated in devices such as in-home passenger lifts

Sold between 10 December 2018 and 18 July 2019



For in-home passenger lift supplied by the following suppliers only:

- **The Residential Lift Company**
- **Velocity Home Lifts**

DEFECT

In-home passenger lifts using frequency inverters that have Firmware 17 installed may exhibit unexpected behaviour during operation.

HAZARD

The equipment fitted with the affected inverter can become jerky, sag or fall uncontrollably when in use, which may result in serious injury.

ACTION REQUIRED

Stop using the affected equipment immediately and contact SEW Eurodrive (see Contact Details section). A technician or representative will visit your home to replace or reload the inverter with Firmware version 16.

CONTACT DETAILS

For further information about this recall, please call SEW Eurodrive on 1300 739 827 and ask for MOVITRAC® B product recall, or email MovitracBrecall@sew-eurodrive.com.au

**See www.productsafety.gov.au for
Australian Product Recall Information**