

Product Safety Recall

Sunbeam Sous Chef™ Stir Multi Cooker model MU3000

Sold between March 2017 and May 2017. This machine can be identified by the name 'Sous Chef™ Multi Cooker' or by the model number 'MU3000'.

Only models with date codes between 0117 and 2217 identified on the base of the unit are affected.



Sunbeam Model MU3000

220-240V ~50Hz Type 1141
915 - 1090W



0117

Designed & Engineered in Australia.
Made in China to
Sunbeam's Specification.

- Defect:** If the product is used in "slow cooker mode" (on either the high or low settings), the product may not reach and maintain a temperature during the allotted cook time that is sufficient to fully cook the food.
- Hazard:** Consumers could be exposed to undercooked, or not properly cooked, meats.
- What to do:** Stop using the machine, return the product to store of purchase for a full refund.
- Contact details:** We sincerely apologize for any inconvenience and want to show our gratitude to our consumers. Once you've received a store refund, please reach out to our consumer services team at 1300 138 774 (Monday-Thursday 8:30 am – 5 pm AEST, Friday 9:30 am – 5 pm AEST) to receive a token of our appreciation.

See productsafety.gov.au for
Australian product recall information