

# Product Safety Recall



**iAquawatersports Pty Ltd are conducting a recall for  
!Aqua Stingray One, iAqua Stingray Neo  
iAqua Stingray Neo+ Watercrafts MY2019**

**Sold between 4 April 2019 and 29 January 2020**

**DEFECT** Water may enter the watercraft batteries, which may cause them to overheat.

**HAZARD** If the batteries overheat, this could cause a battery fire, increasing the risk of serious injury to the rider or other bystanders/property.

**WHAT TO DO** iAquawatersports Pty Ltd have contacted affected consumers. Consumers should immediately cease using the watercraft and contact an authorised iAquawatersports Pty Ltd distributor as soon as possible to arrange a time to have their watercraft replaced.

**Step 1** - Move your product to a cool area away from any flammable surroundings.

**Step 2** - DO NOT USE your iAQUA product. Do not rinse, do not charge

**Step 3** - Await distributor to call to organise pick up

**Step 4** - We will either rework your current iAqua product by updating the software and replacing your batteries or provide new updated units.

**Contact details** For further information, contact iAquawatersports Pty Ltd via email at [info@iaquawatersports.com.austore](mailto:info@iaquawatersports.com.austore) or visit <https://iaquawatersports.com.au/>

**See [productsafety.gov.au](https://productsafety.gov.au) for  
Australian product recall information**