

# Product Safety Recall



Sugek CS-M3007 7-Speed Cassette fitted to 2021 Norco Storm 4 and Storm 5 Bicycles

**Models being recalled** - Model year 2021 Storm 4 and Storm 5 bicycles sold between 1 June 2020 and 16 September 2020.

Model	Serial Number Range
STORM 4	B003NX1A001 Through B003NX1A202
STORM 4	B019NX1D001 Through B019NX1D097
STORM 4	B020NX1D001 Through B020NX1D047
STORM 4	B045NX1D001 Through B045NX1D479
STORM 4	B152NX1F001 Through B152NX1F049
STORM 4	M001NX1A001 Through M001NX1A303
STORM 4	M019NX1D001 Through M019NX1D103
STORM 4	M020NX1D001 Through M020NX1D053
STORM 4	M036NX1D001 Through M036NX1D887
STORM 4	M138NX1F001 Through M138NX1F083
STORM 4	P005NX1A001 Through P005NX1A101
STORM 4	P054NX1D001 Through P054NX1D166

Model	Serial Number Range
STORM 5	B004NX1A001 Through B004NX1A243
STORM 5	B021NX1D001 Through B021NX1D097
STORM 5	B022NX1D001 Through B022NX1D047
STORM 5	B046NX1D001 Through B046NX1D268
STORM 5	M021NX1D001 Through M021NX1D103
STORM 5	M022NX1D001 Through M022NX1D053
STORM 5	M037NX1D001 Through M037NX1D502
STORM 5	M002NX1A001 Through M002NX1A360
STORM 5	P006NX1A001 Through P006NX1A117
STORM 5	P055NX1D001 Through P055NX1D092

**Defect** The Sugek CS-M3007 7-Speed Cassettes installed on certain model year 2021 Norco Storm 4 and Storm 5 bicycles, may cause the chain to skip unexpectedly, under extreme pedalling loads when using the 11 tooth cog.

**Hazard** If the chain skips unexpectedly when the bicycles are in use, this could cause a loss of balance or loss of control of the bike, increasing the risk of injury.

**What to do** Consumers should check whether their bicycle's model and serial number falls within the affected range and if so immediately stop using the bicycle and contact their Norco retailer to have a replacement cassette fitted to the bicycle.

**Contact details** For further information, please contact Advance Traders on 1300 361 686 or visit [www.advancetraders.com.au](http://www.advancetraders.com.au)

See [www.productsafety.gov.au](http://www.productsafety.gov.au) for Australian product recall information