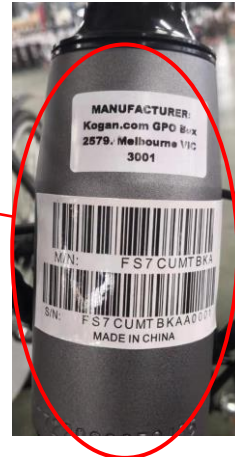


ELECTRICAL SAFETY RECALL

Fortis 700C 36V 8Ah Urban Master Electric Road Bike

M/N: FS7CUMTBKA



IDENTIFICATION:

Electric road bike, M/N: FS7CUMTBKA, with 36V 8Ah lithium battery and 250W brushless motor is affected by this recall. The label is attached on the front of the frame above the front wheel fork.

The product was sold nationally online by Kogan (<https://www.kogan.com/au/>) and Dick Smith (<https://www.dicksmith.com.au/da/>) between 18 June 2020 and 17 September 2020.

DEFECT:

The bike charging port's centre pin may loosen and come into contact with the negative contact, causing a short-circuit. If this occurs, the bike's battery pack may fail and catch fire.

HAZARD:

Risk of fire and a burn hazard.

ACTION REQUIRED:

Consumers should immediately stop using the product and contact Kogan Australia to arrange for a full refund and a free return of the product.

CONTACT DETAILS:

For more information please call **1300 304 292** Monday-Friday between 8am – 5pm AEST or email supervisor@kogan.com.au

See www.productsafety.gov.au for Australian product recall information