

Product Safety Recall

Smartlink ADT IndiPendant Guardian MKII 4G



Supplied by Tyco Australia Group Pty Ltd t/as ADT Security
between 1 September 2019 and 11 December 2020

Defect The device may stop communicating with Telstra mobile data.

If this occurs the device will not be able to send a signal to alert the Monitoring Centre if the alarm is activated.

Hazard If the device is offline when the alarm is activated and fails to alert the Monitoring Centre that assistance is required, there may be an increased risk of injury, health complications or death.

What to do ADT Security will contact affected consumers to arrange to install a firmware update to the affected devices.

Contact Details For further information, please contact ADT Security by phone on 131 238 or via the website at <https://www.adtsecurity.com.au/contact/>

See productsafety.gov.au for
Australian product recall information