

# Product Safety Recall

Lifeguard SmartHome IP Dialler  
versions 2.0 and 2.2



Supplied by INS Lifeguard between 3 November 2017 and 9 October 2020

**Defect:** The battery may fail, overheat and the battery casing may melt and this could lead to a fire.

**Hazard:** If the battery overheats and causes a fire this increases the risk of serious injury, death and/or property damage.

**What to do:** INS Lifeguard will contact affected consumers directly to arrange for the affected product to be returned for inspection and where necessary repaired and/or for the battery to be replaced, free of charge.

**Contact Details:** For further information, please contact INS Lifeguard by phone on 1800 636 226 or email [lifeguard@theinsgroup.com.au](mailto:lifeguard@theinsgroup.com.au) or via the website at <https://www.theinsgroup.com.au> .

See [productsafety.gov.au](https://productsafety.gov.au) for  
Australian product recall information