

Product Safety Recall

Alpha Pivot Arm and System 2000 Pivot Arm awnings powered by Merger solar motors



Supplied by awning and blind installers
between 1 November 2020 and 8 June 2021

Defect

The pin in the awning motor bracket may break as it may not have been welded correctly.

Hazard

If the pivot arm awning breaks, the awning arm may detach or the awning may fall, increasing the risk of an injury.

What to do

Consumers should stop operating the awning and contact the awning installer to organise for the motor to be repaired, free of charge.

Contact details

Consumers can contact Hunter Douglas Customer Service on 02 9638 8000.

See productsafety.gov.au for
Australian product recall information