

ELECTRICAL SAFETY RECALL

Kuantech (KTECH) - Thuraya Satellite Phone Charger
Model: KSAS0100500200D5



Model Number



Insulated active pin



Thuraya Satsleeve+
(not affected)



Thuraya Satsleeve Hotspot
(not affected)

This recall by Optus Satellite Networks Pty Limited (**Optus**) is for the above charger sold together with the Thuraya SatSleeve+ and Thuraya SatSleeve Hotspot satellite phones through Optus retail and business channels and by authorised dealers nationally from **1 July 2015 to 5 June 2021**.

This issue only relates to the charger. The SatSleeve+ and SatSleeve Hotspot phones are not affected.

To identify the product, look for **Model: KSAS0100500200D5** on the top of the charger as set out in the image above (left).

DEFECT: The charger's insulated pin may crack and expose the active pin.

HAZARD: Risk of electric shock or electrocution causing injury or death.

WHAT TO DO: Consumers should immediately stop using the charger and go to the following website <https://www.optus.com.au/notices/satsleeve-charger-recall> for a replacement charger.

For further information

Please direct all calls and any queries concerning this recall to Optus on 1300 720 215.
See www.productsafety.gov.au for Australian product recall information