

Product Safety Recall

Vortex Gemini Spa



Sold by Spa World Australia,
Pool and Spa World Tasmania and Pool Works Shepparton
between 1 September 2017 and 15 December 2021

Defect

The product does not comply with the Australian safety standard. The spa has only one suction outlet on the spa jet pump recirculation system, instead of two; the jet pump recirculation system has no way to release vacuum pressure at a single outlet.

Hazard

There is an increased risk of drowning if a person's hair, clothes or body parts are trapped by the single suction outlet. If trapped, a person may not be able to return to the surface and may suffer significant injury or drown.

What to do

Consumers should immediately stop using the spa and contact Spa World Australia to organise for a technician to repair the spa on site.

Contact details

Please contact Spa World Australia on 1300 950 849 or
gemini@spaworld.com.au

See productsafety.gov.au for
Australian product recall information