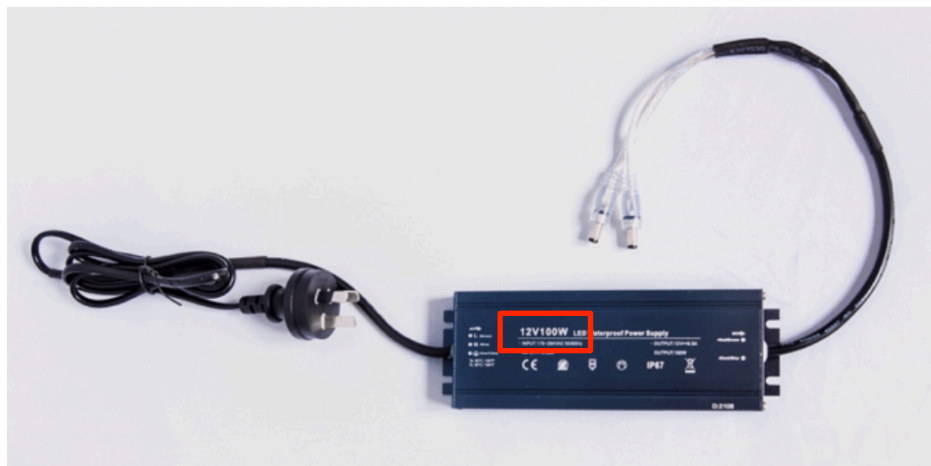


ELECTRICAL SAFETY RECALL

POWER SUPPLY for LED Neon signs

Model numbers: 12V100W, 12V150W, 12V200W, 12V250W, 12V300W



IDENTIFICATION:

The power supplies are unbranded, rated 12V100W, 12V150W, 12V200W, 12V250W, 12V300W. The power supplies were sold by Custom Neon Pty Ltd between 1 January 2021 and 11 December 2021 with LED neon lights of 7 meters length and longer.

DEFECT:

The supply cord's protective earth wire is not connected to the plug's earth pin. The LED power supply does not comply with the relevant Australian standard and does not have an Australian approval.

HAZARD:

Risk of electric shock, serious injury or death due to inappropriate protective earthing.

ACTION REQUIRED:

Consumers should stop using and disconnect the LED Neon lights with affected power supplies and contact Custom Neon Pty Ltd for a replacement power supply.

For further information

Please direct all calls and any queries concerning this recall to Custom Neon Pty Ltd,
Email: info@customneon.com.au or by phone: 1800 725 574

See www.productsafety.gov.au for Australian product recall information