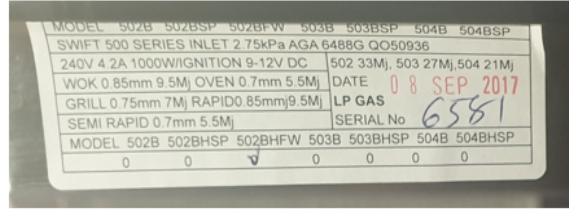
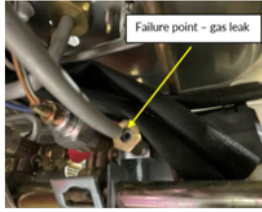


# GAS SAFETY RECALL

## Swift Appliance Group 500 Series Cooker/Grill and Cooktops

**Model Numbers** 502BHSP, 502BHFV, 502DHSP, 502RHSP, 502SHFW, 502SHW, 502WBHSP, 503BHSPM, 503BHSP, 503BHSPMLG, 503BHSW, 503DHSP, 503RHSP, 503SHSPM, 503SHSW and 503BHSPN



This recall has been updated on 26 July 2022 to provide additional information about the appliances that are affected by the recall.

**IDENTIFICATION:** Approval Number AGA 6488G - To identify affected appliances, open the glass lid and check the model number on the data plate that is located on the inside front left side of the lid. Products supplied to consumers, caravan, camper and motorhome manufacturers.

1. Cookers manufactured **on or after 1 June 2020** are not affected by this recall:
  - (a) Consumers can use these gas cookers as per the instructions for use that were provided with the appliance.
2. Cookers manufactured **between 1 January 2019 and 31 May 2020** (inclusive) have been recalled:
  - (a) Consumers must ensure that the front left burner control knob is in the off position and should remove the knob and store it out of reach of children and other users.
  - (b) **DO NOT USE** the front hotplate left burner.
  - (c) Further updates will be provided regarding the remedial process for cookers under recall.
3. Cookers manufactured **before 1 January 2019** are currently under investigation by the supplier:
  - (a) Consumers must ensure that the front left burner control knob is in the off position and should remove the knob and store it out of reach of children and other users until further notice.
  - (b) **DO NOT USE** the front hotplate left burner.
  - (c) Further updates will be provided regarding the remedial process for cookers under recall.

**DEFECT:** A part of the gas supply pipe in the front left burner may break or develop a hole. This can cause the gas to leak.

**HAZARD:** If the gas leaks in the presence of an ignition source this can lead to an explosion and/or fire, which may result in serious illness, injury or death. The defect has caused incidents that have caused serious injuries and burns.

**ACTION REQUIRED:** Consumers should check the data plate to confirm if their appliance was manufactured on or before 31 May 2020 and if so, stop using the front hotplate left burner.

It is recommended that consumers install a gas leak detector inside the cupboard underneath the gas cooker unit if the caravan or motorhome is intended to travel off-road.

**CONTACT DETAILS:** For further information, consumers with affected appliances can contact Swift Appliance Group by phone on 0412 821 912 (Monday to Thursday 8am to 4:30pm and Friday 8am to 1:30pm). via email at [swiftrecall@outlook.com](mailto:swiftrecall@outlook.com) or visit [https://www.swiftappliancegroup.com.au/recall\\_register](https://www.swiftappliancegroup.com.au/recall_register) to register their details to be advised of remedial actions when they are available as the remedial process has not yet been finalised.

Update 2 - 26 July 2022

See [www.productsafety.gov.au](http://www.productsafety.gov.au) for Australian product recall information