

Product Safety Recall

REDARC Electronics

Tow-Pro Elite V2 Electric Brake Controller sold at various independent automotive/towing stores between the 1st September 2018 to the 21st January 2019.



Tow-Pro Elite
EBRH-ACCV2

Defect - Where the installation has not been carried out in accordance with the product manual, using dedicated wiring from a single battery supply, there is potential at any time for no trailer brake output indicated by a flashing yellow/red warning lamp.

Hazard - When towing, the braking distance of the tow vehicle and trailer may be increased and that could lead to a risk of a car accident.

What to do - Affected customers should contact REDARC Electronics by calling 1800 733 272 or 08 8322 4848, 8am - 5:30pm Mon - Fri (ACDST), or by email at service@redarc.com.au or visit the REDARC website (www.redarc.com.au/recall-notice).

If a consumer is affected, they should either go back to their installer to seek free repair or call REDARC Electronics Technical Support line to receive details on a dealer network to arrange a free repair.

If the Tow-Pro V2 electric trailer brake controller is not installed on a vehicle, the consumer should contact REDARC to arrange a free replacement.

Customers can also contact REDARC Electronics at (www.redarc.com.au/recall-notice) and check, using the serial number checking tool, if their product is in the affected batch.

See productsafety.gov.au for
Australian Product Recall Information