

# Product Safety Recall

## CW Radio Remote Controls/Transmitters for Roller Shutters, Blinds and Awnings



CW Remote Controls/Transmitters that operate Roller Shutters, Blinds & Awnings. Affected products are 1 & 5 Channel CW Wall Transmitters, 1, 5 or 15 Channel Mobile Transmitters and 8 Channel Timer Mobile Transmitters

**Defect:** The product does not comply with the [mandatory standard for products containing button/coin batteries](#).

**Hazard:** If young children gain access to button batteries and ingest them, they are likely to suffer severe internal burn injuries, which can result in serious injury or death. Button batteries also pose a choking hazard to young children.

**What to do:** Consumers should keep remotes in a safe place and out of reach of children to avoid potential injury or harm until they are replaced.

Consumers should register for a remedy by e-mail on [recall@cwproducts.com.au](mailto:recall@cwproducts.com.au) and provide the following information:

- Name, address and phone number or email address
- Qty of impacted transmitters supplied
- Retailer from which the remotes were purchased

CW Products will then contact you by reply e-mail to arrange remediation of the affected products. CW Products is expecting replacement parts to be available from February 2023.

**Contact details:** For further information or assistance please contact CW products by e-mailing [recall@cwproducts.com.au](mailto:recall@cwproducts.com.au) or by phone on 08 8341 0120.

**See [productsafety.gov.au](http://productsafety.gov.au) for  
Australian product recall information**