



# Product Safety Recall



## Electrical Safety Recall

Bissell Homecare, Inc.

### Bissell Cordless Wet Dry Vacuum Floor Cleaners

Model numbers 2588F and 2582H

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#### Identification:

Cordless wet/dry combination vacuum floor cleaners. Model numbers can be found on the rating label behind the water tank. You need to remove the water tank to see the rating label.

Recalled models were sold between 1 June 2019 and 30 September 2022 by Harvey Norman, The Good Guys, Winnings, Bing Lee, Betta, Catch, Godfrey's, JB Hi-Fi and Bissell Australia.

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#### Why the product is recalled:

Some circuit boards in the battery may overheat and catch fire.

#### Hazard:

Risk of fire or burns causing serious injury.

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#### Action required:

1. Stop using your cordless wet/dry vacuum floor cleaner immediately and check the rating label to see if it is a recalled model.
2. If it is a recalled model, stop using the product, remove it from the charging base and unplug the base.
3. Register your details at <https://bissell.com.au/pages/recall> to receive a replacement.
4. Bissell will send a pre-paid Australia Post label to you to return the handle to Bissell for verification.
5. Responsibly dispose of your recalled model. Contact your local council or visit <https://recyclingnearyou.com.au/> for information about e-waste disposal services for products containing batteries in your area. Do not put battery or electrical products in your recycling or waste bins.

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#### For further information:

For more information or assistance, contact BISSELL by phone on 1300 393 035 (8:30 am to 4:30 pm, Monday to Friday) or via email [recallau@BISSELL.com](mailto:recallau@BISSELL.com)

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See [productsafety.gov.au](https://productsafety.gov.au) for  
Australian product recall information