

Product Safety Recall

Thermomix TM6 Measuring Cup

Thermomix TM6 measuring cup supplied with the Thermomix TM6 appliance and sold individually.

The TM6 measuring cup can also be used with the Thermomix TM5 appliance.

Supplied from 1 Jul 2019
- 23 Aug 2022



When can use of the product be dangerous?

When cooking at or above 95°C/200°F with the TM6 measuring cup in place, some ingredients may float to the top of the mixing bowl and prevent steam from escaping through the hole in the lid. This can cause an increase of pressure in the mixing bowl and may lead to a sudden and uncontrolled spillage of hot liquid or food.

Hazard: If hot liquid or food escapes from the mixing bowl, this could lead to scalding or burns to the user or bystanders. People have reported being burned or scalded when using the Thermomix in these circumstances.

What to do: Consumers should stop using the TM6 measuring cup to cover the mixing bowl lid when cooking at or above 95°C (200°F). Consumers should instead use the simmering basket or the Varoma® dish to cover the mixing bowl lid.

A software update will be applied to provide warnings and amended instructions. Consumers should follow the amended instructions.

Contact details: For further information, consumers can contact The Mix Australia by phone on 1800 004 838 or via webform at www.thermomix.com.au, or visit www.thermomixfacts.com.au

See productsafety.gov.au for
Australian product recall information