



Product safety recall

Various Cosmetic Products sold by W Cosmetics

W Supply Pty Ltd



Various cosmetic and skincare products sold by W Cosmetics.

Please see list of affected products on www.productsafety.gov.au

Reason the product is recalled

The product labels do not meet the [mandatory standard for cosmetics ingredients labelling](#). The ingredients list on the cosmetic and skincare products are not in English.

The hazards to consumers

There is a risk of allergic reaction if consumers are exposed to ingredients they are sensitive or allergic to.

Consumers will not be able to check the ingredients list to identify the possible cause and seek appropriate treatment.

What consumers should do

1. Stop using the product immediately.
2. Contact W Cosmetics to arrange a free return and a full refund.
3. W Cosmetics will send a return pre-paid label. Place the product in a sealed box, apply the label, and drop it off at any Australia Post location.
4. A full refund will be issued to your original form of payment.
5. Contact W Cosmetics for more information if you are unable to return the product or gifted it to another person.

Contact

W Cosmetics

Email: cs@wcosmetics.com.au

Ph: +61 416 699 666

Visit: <https://www.wcosmetics.com.au/>

Who sold the product: W Cosmetics, in store and online

Dates available for sale: 1 March 2023 to 12 September 2025

PRA2025/20633

See productsafety.gov.au for Australian product recall information