



Product safety recall

509 and 509 for Polaris branded helmets with Fidlock® fasteners

Polaris

- Includes Tactical 2.0 and Altitude 2.0 helmets



Black Legacy - Matte Finish color shown as example.



Lemon Pop - Gloss Finish color shown as example.

Reason the product is recalled

The chin strap on affected helmets may not be routed correctly causing the retention buckle to separate and the helmet to come off.

The hazards to consumers

Risk of serious injury or death from head injuries if the helmet comes off during a collision.

What consumers should do

1. Stop using affected helmets immediately.
2. Inspect the chin strap to check if it is routed correctly.
3. Route your chin strap correctly following the updated owner's manual addendum, which is accessible [here](#) and watch the instructional [video](#).
4. If the chin strap is frayed, contact Polaris Australia to arrange a repair.
5. If you require assistance with how to correctly route your chin strap, contact Polaris Australia.

Contact

Polaris Sales Australia

Call 03 9394 5610 from 9.00 am to 4.30 pm AEST Monday to Friday. Visit:

<https://ride509.com/pages/recalls>

Who sold the product: Farm & Garden Products, Polaris Pilbara, Indian Motorcycle Epping, Dalby Mower Supplies

Dates available for sale: 23 October 2022 to 3 March 2025

PRA2025/20618

See productsafety.gov.au for Australian product recall information