



Product safety recall

ESR wireless power banks

ESR

Wireless power banks with ESR printed on the back and model number printed on the right side.

Sold in dark blue, light blue, grey, white and black. Affected models have 5 circular LED lights on one side.

Model numbers:

- 2G520
- 2G505B
- 2G512B



Reason the product is recalled

The power banks may overheat and catch fire.

The hazards to consumers

Risk of serious burn injuries and/or property damage if the power banks overheat and catch fire. Incidents have occurred overseas resulting in property damage.

What consumers should do

1. Stop using affected power banks immediately.
2. Contact ESR for a full refund.
3. Dispose of affected power banks in accordance with [local requirements](#) for lithium-ion batteries. Confirmation of disposal will be sought prior to processing a refund.

Contact

ESR

Call: 03 7045 1940

Email: support@esrtech.com

Visit <https://au.esrtech.com/>

Who sold the product: Dexterifytech AU Store on Amazon Australia

Dates available for sale: 12 October 2023 to 31 October 2024

PRA2025/20656

See productsafety.gov.au for Australian product recall information