



Electrical safety recall

Ariston ARIHPWH-200 and ARIHPWH-280 Heat Pump Water Heaters

Chromagen Australia Pty Ltd

Ariston branded heat pump water heaters.

Models:

- ARIHPWH-200
- ARIHPWH-280



Reason the product is recalled

These affected water heaters have a manufacturing fault that can cause it to malfunction and cause a fire.

The hazards to consumers

Risk of serious injury, death and/or property damage if the affected water heater causes a fire.

Incidents have occurred.

What consumers should do

1. Immediately disconnect the water heater from the power supply by operating the switch next to the device or disconnecting it from the power outlet socket.
2. Contact Chromagen to arrange a free on-site inspection and to repair the affected water heater.
3. Remove any combustible materials surrounding unit.

Contact

Chromagen Australia Pty Ltd

Call (03) 8587 1578, 8:00 am to 5:00 pm [AEDST], Monday to Friday

Email service@chromagen.com.au

Visit www.chromagen.com.au/productsafety

Who sold the product: Chromagen Australia Pty Ltd

Dates available for sale: 12 June 2024 – 22 September 2025

PRA2025/20678

See productsafety.gov.au for Australian product recall information