



Product safety recall

Preowned Xbox and Preowned PlayStation Consoles and Power Cords

Electronics Boutique Pty Limited t/a EB Games Australia

Preowned Xbox and Preowned PlayStation consoles, their accompanying:

- power cord
- HDMI cable
- controller

Sold at EB Games Australia and via authorised EB Games marketplaces between 1 September 2024 and 30 October 2025.



Reason the product is recalled

Affected Preowned Xbox and Preowned PlayStation consoles may not have completed the required electrical testing before sale.

The hazards to consumers

Risk of serious injury, death or property damage from electric shock or fire.

What consumers should do

1. Stop using affected consoles and power cords immediately.
2. Return your affected console, power cord, HDMI cable and controller to an EB Games store for a repair, replacement, refund or exchange. For more information about your repair, replacement, refund or exchange options, please visit EB games website.
<http://www.ebgames.com.au/powersupport>

Contact

EB Games Australia

Call 07 4803 2363

Email powersupport@ebgames.com

Visit: <http://www.ebgames.com.au>

Who sold the product: EB Games Australia

Authorised EB Games marketplaces (eBay, Kogan, Menulog, MyDeal, Woolworths, Big W, Uber Eats)

Dates available for sale: 1 September 2024 – 30 October 2025

PRA2025/20680

See productsafety.gov.au for Australian product recall information