

# Product Safety Recall



## VTech Baby Shake and Sing Elephant Rattle

Sold from 4 November 2017 to 27 November 2017

**Defect** In certain extreme cases (strong torsion of the ear or violent shock against a hard surface), one of the elephant's rotating ears may detach. This exposes a small, blunt, metal rod, partially covered in white plastic, which remains attached to the toy.

**Hazard** If the ear comes off the toy, the small, plastic coated, blunt metal protrusion may cause pain if pressed against the skin.

**What to do** Consumers should go to <https://support.vtech.com.au/> and raise a ticket on their support portal. Consumers will be given instructions as to how to return the product. Consumers will be offered a full refund (including postage).

**See [productsafety.gov.au](https://productsafety.gov.au) for  
Australian product recall information**