

ELECTRICAL PRODUCT SAFETY RECALL

Davey Water Products are voluntarily recalling DYNADRIVE DD60-10 and DYNADRIVE DD90-11 pumps sold nationally by Australian Authorised Davey Dealers from 01/03/2019 to 02/12/2022. Davey Water Products received notification of an electric shock event relating to one of our DynaDrive pumps where a pump was not correctly earthed.

This event only relates to DynaDrive DD60-10 and DD90-11 model Pumps.



IDENTIFICATION

The rating label shows the model number DD90-11 or DD60-10. Units affected have serial numbers between 19079 1000 and 22336 5720.

DEFECT

Dyna Drive DD60-10 and DD90-11 model Pumps may not be adequately earthed.

HAZARD

Risk of electric shock, which can cause injury.

ACTION REQUIRED

Stop using the affected DynaDrive DD60-10 and DD90-11 model pumps immediately by following these steps:

- Switch off power at the switchboard using the main breaker switch. If you are unsure how to do this, contact Davey Water Products on 1300 232 839.
- Inspect the rating label to verify whether the pump is affected by the recall.
- If the pump is **not affected** by the recall, switch power back on at the switchboard using the main breaker switch. Continue to use your pump as normal.
- If the pump is **affected** by the recall, then you should unplug the pump, take a photo of the pump rating label, and register your product using the below link or contact Davey Water Products.
- With the pump unplugged, immediately switch power back on at the switchboard using the main breaker switch.
- Davey will organise a free infield service inspection/repair by a certified technician. The technician will verify the earth terminal connection and repair if necessary.

<https://www.daveywater.com/au/product-service-campaign-dynadrive>



For further information

Please contact Davey Water Products on 1300 232 839 (9am to 5pm AEST, Monday to Friday), email dynadrive@davey.com.au, or contact your local Davey Dealer where product was purchased from. See www.productsafety.gov.au for Australian product recall information.