

Product Safety Recall



Quell branded dual sensor (photoelectric and ionisation) smoke alarm (DC/battery powered) manufactured between 10th September 2016 and 13th October 2017

DEFECT: In some products a yellow protective cap may have been left on one of the two smoke sensors during the manufacturing process.

HAZARD: The yellow protective cap compromises the smoke alarm's ability to detect smoke, which can increase the risk of injury and/or property damage in the event of a fire.

WHAT TO DO: Using the guide provided, visually inspect the product through the opening on the side of the alarm for the presence of a yellow cap. If a yellow cap is present, immediately contact Quell for further instructions and to receive a free replacement smoke alarm. DO NOT remove or return the affected smoke alarm until after receiving and installing the replacement alarm.

CONTACT DETAILS: Consumers can contact Quell toll-free on 1800 654 435 (Mon-Fri, 8.30am-5pm AEST) or by email to quell-recall@chubb.com.au.

See www.recalls.gov.au for
Australian Product Recall Information