

# Product Safety Recall



## 275 Litre Rheem Heavy Duty Commercial Indoor Gas Water Heater Models 621275N0 and 621275P0

### Products manufactured from 1 July 2008 up to and including 20 November 2009

If your 275 Litre Rheem **Heavy Duty Commercial** Indoor Gas Water Heater model number 621275N0 or 621275P0 looks similar to the unit below and was manufactured from 1 July 2008 up to and including 20 November 2009, then this is likely to be an affected unit. Model numbers and dates of manufacture can be found on the product label located at the top of the heater jacket.

### Defect Detail:

Under extended operating conditions the outer jacket temperature of the water heater can exceed safe temperatures. If this occurs, there could be a risk of contact burn for people that come into direct contact with the outer jacket of the water heater. There is also the potential for combustion of materials that are inappropriately stored against or near the water heater.

### Consumer Action:

Immediately remove any combustible materials within the proximity of the water heater and take steps to ensure that no-one comes into contact with the water heater. Once this is done, please call toll free on **1800 063 018** between the hours of 8.00 am and 8.00 pm AEDST. Rheem will be arranging to undertake on site service modifications in order to eliminate the potential risk associated with the water heater. These modifications will be made free of charge.

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