



SERVICE SOLUTIONS

SAFETY BULLETIN 6 Ton Jack Stands, 1773C

Important Information

IMMEDIATE ACTION REQUIRED

SPX has identified a potential pawl engagement issue on certain 1773C Stinger 6-Ton Jack Stands that you may have purchased from SPX Service Solutions during the period from August 2009 through December 2011. Date codes affected are:

2009								8AL	9AL	10AL	11AL	12AL
2010	1AM	2AM	3AM	4AM	5AM	6AM	7AM	8AM	9AM	10AM	11AM	12AM
2011	1AN	2AN	3AN	4AN	5AN	6AN	7AN	8AN	9AN	10AN	11AN	12AN

If your product does not fall into one of these date codes, you do not need to take action. Please reference photo at bottom of page for date code location.

At SPX, safety is paramount. We are committed to the absolute safety of all customers who use our products. Therefore, while SPX believes this issue is isolated to a small number of units shipped between the dates indicated above, we are implementing this withdrawal and replacement campaign to protect our customers' safety. **Upon receipt of your jack stands, with the date codes indicated above, we will replace your unit(s) with a new pair of jack stands.**

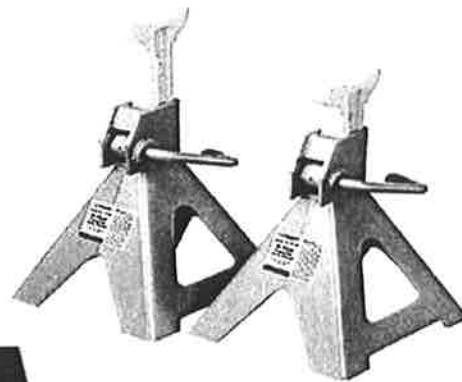


Stop using the 1773C's in your possession ***immediately***, if the date code matches this bulletin. **It is important that you take the actions stated below as there is a risk that a user of a potentially defective product could be seriously injured should the product fail to operate as intended**

Australian Customers, if you have identified that the 1773C Jack Stands in your possession are stamped with one of the date codes stated above, please take the following steps:

- Package the units in a suitable box for return to SPX.
- Complete the return form "Appendix A" and include a copy in the units you are shipping back. Fax a copy to SPX on 03 9544 5222 for matching purposes.
- Contact Star Track Express for a pick up on 132345 and quote Acct number 10046502 "Road Express" only. The return address is:-
Attn: Warranty Officer
SPX Australia Pty Ltd,
300 Wellington Road
Mulgrave VIC 3170.

If you require assistance, please call 03 9544 6222.



DATE CODE LOCATION (INSIDE LEG)

APPENDIX A

1773C RETURN MERCHANDISE AUTHORISATION

Returning company
Company Name: _____
Company Contact Name: _____
Position/Job Title: _____
Email contact address: _____
Company Phone number: _____
Company return delivery address: _____
Post Code: _____

Number of "paired" units being returned: Pair (s)

Date Code Stamped on each unit: _____

Purchased from:
(name of company/distributor) _____

Dist Branch or Address _____

Contact Star Track Express for a pick up on 132345 and quote Acct number 10046502 "Road Express" only. The return address is:-

Attn: Warranty Officer
SPX Australia Pty Ltd,
300 Wellington Road
Mulgrave VIC 3170

Upon receipt and identification of the returned units, SPX will ship a new set of 6T Jack Stands to the return address stated on this document.

PLEASE FAX A COPY OF THIS DOCUMENT TO 039544 5222

PLEASE PLACE A COPY OF THIS DOCUMENT WITH THE RETURNED GOODS FOR IDENTIFICATION