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«Title» «Name» «Surname»

«Address_1»

«Address_2»

«Address_3» «State» «PC»

**Your BMW - Chassis Number: «Chassis»
Safety Related Recall Action – BMW 5, 6 & 7 Series, V8 & V12 variants
Defect code - 00 34 8601 00: Brake vacuum line and brake booster**

Dear «Title» «Surname»

We have obtained your address details via the National Exchange of Vehicle and Driver Information System (NEVDIS) as being the current registered owner of the above mentioned BMW vehicle. BMW Germany has notified us of a product recall that affects your vehicle.

Quality monitoring at BMW has revealed that the brake power assistance system in your vehicle may fail. Whilst braking will still be available, the brake pedal will require significantly greater pressure in order to stop the vehicle. Therefore we are unable to completely rule out the possibility of a critical driving situation or even an accident.

To ensure that your vehicle is in perfect working order, we would like to replace the brake vacuum line on your vehicle with a new version of the part. If oil has entered the brake booster, then other parts of the brake system must be replaced also. We ask that you **contact your preferred Authorised BMW Dealer** as soon as possible to discuss a suitable appointment time. Naturally the cost of the inspection and repairs required will be free of charge.

If you are no longer the registered owner of this vehicle, we would appreciate your advice of the current owner details. Alternatively, we ask that you let us know if your vehicle is no longer in service.

We sincerely appreciate your understanding and assistance in this safety recall action. Please accept our apologies for any inconvenience that may be caused as a result of this matter.

If you have any questions regarding this, please contact your preferred BMW Dealer or BMW Group Australia on 1800 813 299.

Yours sincerely

Andrew McLellan
Customer Relations Manager