

# Product Safety Recall



**STANLEY ROGERS CLEVERSTACK SAUCEPAN SET ITEM 42276**

## **PRODUCT INFORMATION**

**Product:** Stanley Rogers CleverStack Saucepan Set. Barcode 9313617422761

**Distributed:** From 30<sup>th</sup> October 2017 until 14<sup>th</sup> December 2017 in selected Independent stores.

### **Product information:**

The product is a saucepan set with a removable handle. The saucepans are used to cook, sauté or boil food and water

**Hazard:** Under particular conditions the saucepan will come away from the handle.

## **RECOMMENDED CONSUMER ACTION**

1. Customers should not use the product
2. Return to the place of purchase for a full refund.
3. As a last alternative, if the consumer is unable to return to the place of purchase, the item can be returned to FACKELMANN Housewares for a refund, PRP\$329.40.
4. Where a refund is required:  
The item must be returned to the address below with the details of whom the refund cheque should be addressed to:

**Address to:** **Voluntary Withdrawal**  
Customer Service Department  
FACKELMANN Housewares  
Locked Bag 4008  
Kingsgrove, NSW, 1480

**See [productsafety.gov.au](http://productsafety.gov.au) for  
Australian product recall information**