

# EXPRESS

# PUBLICATIONS

PTY. LTD. ACN 057 807 904

August 4th, 2009

Dear Valued Customer,

## **RE: RECALL OF HIGH LIFT JACK**

It has come to our attention that questions have arisen about the function and operation of the *Roothy's High Lift Jack* you purchased recently.

As a precautionary step we have decided to recall the product for testing.

The *High Lift Jack* you have in your possession ***must not be sold or used.***

With this in mind I have listed below a selection of products that are of similar value for you to choose from in replacement for the recalled product. Alternatively, we can arrange to provide you with a full refund.

### **Choose one of our replacement products listed below:**

PRODUCT 1. Roothy's First Aid Kit RRP \$149

PRODUCT 2. Roothy's 4WD & RV Tool Kit RRP \$139.95

PRODUCT 3. KCI 12V Air Compressor RRP \$189

PRODUCT 4. MSA (Michelle's Sacs) Dirty Gear Bag RRP \$149

PRODUCT 5. MSA (Michelle's Sacs) Water Crossing Bra RRP \$149

***(See overleaf for more details on products listed above)***

### **What you need to do**

All you need do is indicate which product you would like or if you would prefer a refund on the form overleaf and send it back to our office, together with the recalled *High Lift Jack*, to the following Reply Paid address:

Express Publications  
Reply Paid 60698  
Silverwater NSW 1811

Upon receipt of the recalled product and form indicating your preference, we will then immediately action accordingly.

Please accept our sincerest apology for any inconvenience caused and thank you for your understanding.

Yours faithfully



Diana Screpis  
**General Manager**