



Product Safety Recall



Do you own this product?

Jayco Corporation Pty Ltd - Furrion Entertainment System DV5700 & DV3300S remote control

Remote control supplied with the Furrion Entertainment System - Models DV5700 and DV3300S.

Dates sold:

- 22 June 2022 – 22 March 2023
- 8 August 2024 – 30 August 2024

Why the product is recalled: The product does not comply with the [mandatory safety standard for products containing button/coin batteries](#).



The button battery compartment is not adequately secured, and the button batteries are accessible.

Hazard: Risk of severe internal burns, other serious injury or death if young children gain access to button batteries and ingest them. Button batteries also pose a choking hazard to young children.

Stop using the remote control immediately and store it in a safe place out of reach of children.

Contact Jayco to arrange the return of your remote control. You can request a Reply Paid envelope to post your remote to Jayco, or you can make a booking to surrender the remote to a Jayco dealership or Authorised Repair Agent.



Upon the remote control being returned, you will receive a \$50 e-gift voucher to spend at [RV Parts Express](#).

Jayco will supply a replacement remote control once these become available. Jayco will provide regular updates about the expected date these will be supplied.

Ask our staff to find out more about the recall.



Email campaigns@jayco.com.au or (03) 8792 2136 or toll free 1800 331 601 (for interstate callers)



Purchased from: Jayco Corporation

PRA 2023/19781

See productsafety.gov.au for
Australian product recall information