



Product Safety Recall



Do you own this product?

Anker SoundCore v1

Model: A3102

Dates sold: 08/05/2023 – 18/09/2023



Why the product is recalled: A short circuit in the battery can cause the speaker to overheat.

Hazard: There is a risk of a serious injury and/or property damage if the speaker overheats and catches fire.

A fire has occurred resulting in burn injuries and property damage.



1. Consumers should stop using their speaker immediately. Consumers should check their serial number to determine if they have recalled speaker.
2. If recalled, consumers should dispose of affected speakers in accordance with local requirements. Consumers will be provided with a replacement speaker. Consumers will be required to provide proof of purchase or ownership and confirmation that the battery backup has been disconnected to receive a remedy.



Ask our staff to find out more about the recall.

support@anker.com



Purchased from: Amazon



Set yourself a reminder to check at home

- Take a photo of this notice
- Set a reminder on your phone

PRA 2024/20223

See [productsafety.gov.au](https://www.productsafety.gov.au) for
Australian product recall information