



POLARIS

TECHNICAL SERVICE BULLETIN

Date: April 19, 2016

RZR

Bulletin Number: Z-16-01-DA

Model Years: 2014-2016

Safety Bulletin

Service Bulletin

Service Alert Fax

Distribution: Owner/Principle Service Manager Sales Manager Parts Manager Technicians

This Service Bulletin is located at www.polarisdealers.com

-Confidential and Proprietary-

SUBJECT: RZR 900/1000 AND RZR XP 1000 – HEAT SHIELD REPLACEMENT

PURPOSE:

Some 2014-2016 RZR XP 1000 / XP4 1000 and 2015-2016 RZR 900 / RZR 900 XC / RZR S 900 / RZR 4 900 / RZR S 1000 models have been manufactured with heat shields that do not meet Polaris quality standards. The resulting issue could lead to the cab or cargo box overheating which may pose a fire hazard. Revised shields will also provide additional protection from flammable liquid spills in the vehicle cargo box that may pose a separate fire hazard.

Refer to “Unit Inquiry” on the dealer website to ensure each vehicle is within the specified VIN range for this Service Bulletin. Refer to the repair procedure included in the voltage regulator kit for the proper steps to complete this bulletin.

AFFECTED MODELS:

Model Year	Model Numbers	Models	VIN Range
2014	Z14ST1EAK / AM / AN / AW / AWL / FW / FX	XP 1000	Reference “Unit Inquiry” on the dealer website or the Service Bulletin list on the STOP site to lookup affected units.
	Z146T1EAM / AW	XP4 1000	
2015	Z15VAA87AC / AJ Z15VAE87AI / AK / AN / AS	RZR 900	
	Z15VAX87AL	RZR 900 XC	
	Z15VBA87AJ / LJ Z15VBE87AK / AL / AM / AT / AV / LT	RZR S 900	
	Z15VCE87AT / AV	RZR 4 900	
	Z15VDE99AO / AP / AT / AV / AW / AZ / EW / FV / LP / NV / NW Z15VDK99AA / AU	XP 1000	
	Z15VDE99AL	XP 1000 HIGH LIFTER	
	Z15VFE99AP / AT / AV	XP4 1000	
2016	Z16VAA87A2 Z16VAE87A9 / AL / AR / AU / AW	RZR 900	
	Z16VAX87AL / AM	RZR 900 XC	
	Z16VBA87A2 / AB / L2 Z16VBE87AB / AE / AR / AS / FR / LB / NR / JR	RZR S 900	
	Z16VCE87AB / AE / AR / AS	RZR 4 900	
	Z16VBE99AB / AK / AW	RZR S 1000	
	Z16VDE99AF / AM / AS / FM / LM / NM	RZR XP 1000	
	Z16VDM99AM	RZR XP 1000 High Lifter	
	Z16VFE99AF / AM / AS	XP4 1000	
Z16VFM99AM	RZR XP4 1000 High Lifter		

The information contained within this Bulletin is confidential and protected by U.S. and international copyright laws, and is the property of Polaris Industries Inc. This Service Bulletin is provided for the sole use of authorized Polaris dealers and distributors. This Service Bulletin is not to be distributed, duplicated, or copied, digitally or otherwise, without the written consent of Polaris Industries Inc.

CUSTOMER NOTIFICATION:

Dealers are required to review their sales records and make arrangements with customers for Safety Bulletin completion. In addition to consumer units, dealers are required to correct any affected units in their inventory. Polaris will be mailing a Safety Alert notification letter to consumers affected by this Safety Bulletin in the United States and Canada. Examples of the consumer letters can be found at the end of this Safety Bulletin.

REPLACEMENT PROCEDURE:

Heat Shield replacement is covered in the kit instructions. Refer to online instructions for the most accurate procedures.

Kit 2206585 applies to the 2014-2016 *RZR XP 1000 / XP 4 1000* models.

Kit 2206587 applies to 2015-2016 *RZR 900 / RZR 900 XC / RZR S 900 / RZR 4 900 / RZR S 1000* models.

WARRANTY CLAIM / PARTS INFORMATION:

A single group claim may be submitted listing the complete (17 digit) VIN for machines with the same model number. File claim type **SB (Service Bulletin)**. DO NOT PUT MORE THAN ONE MODEL NUMBER ON A CLAIM.

2014-2016 <i>RZR XP 1000 / XP 4 1000</i>	
SERVICE BULLETIN #	Z-16-01-DA
CLAIM TYPE	SB (Service Bulletin)
LABOR ALLOWANCE	24 Minutes (0.4 Hours)
PART NUMBER / DESCRIPTION	2206585 (QTY.1) – Heat Shield kit 7170107 (QTY.1) – Service Bulletin Completion Decal
PARTS AVAILABILITY	Dealers should review and approve the SMART order that was loaded for initial parts shipments

WARRANTY COVERAGE PERIOD:

Warranty coverage for Service Bulletin Z-16-01-D will begin on April 19, 2016. This bulletin has no expiration date.

DISPOSAL INFORMATION:

Dealers/Distributors: Under no circumstances shall the parts removed in this repair be re-used, sold, or re-purposed for another application. It is your dealership / distributor's responsibility to make sure every part replaced (related to this bulletin) is taken out of circulation and disposed of properly.

SERVICE BULLETIN COMPLETION DECAL:

A Service Bulletin Completion Decal must be completed for this bulletin repair. Remove the hood and place the decal on an easily visible portion of vehicle. If you require more decals, order them through normal Polaris parts ordering channels.

Sincerely,



Doug Koch
Technical Service and Warranty Manager

SAFETY RECALL NOTICE

PLEASE READ IMMEDIATELY

Dear Polaris RZR Owner,

In cooperation with the U.S. Consumer Product Safety Commission (CPSC), Polaris Industries Inc. has issued Safety Alert Z-16-01 for some Model Year 2014-2016 RZR vehicles.

The reason for this recall:

Your vehicle is affected by the conditions listed below, any of which may pose a fire hazard.

What Polaris and your dealer will do:

Polaris is working with suppliers to ensure parts will be available as soon as possible. Your Polaris RZR dealer has been authorized to complete the updates outlined below at no cost to you:

<u>Affected Component</u>	<u>Repair Action</u>
Z-16-01-D Heat Shielding	Replace and install additional heat shielding to decrease the risk of rear bed/box melting, and to channel fuel away from the engine bay area in the event accidental liquid spills

What you should do:

Please contact your local Polaris RZR dealer at your earliest convenience schedule an appointment to have the bulletin completed. When making contact with your dealer, discuss parts availability, their schedule and how long they will need to keep your vehicle to complete the updates.

DO NOT OPERATE YOUR VEHICLE UNTIL THIS SAFETY BULLETIN HAS BEEN COMPLETED BY YOUR POLARIS RZR DEALER.

This notice was mailed to you according to our most current registration information. If you no longer own this vehicle, or if some of the contact information in this notice is incorrect, please contact your local Polaris RZR dealer to complete a transfer of ownership.

While your Polaris RZR dealer is in the best position to answer your questions, if you have any questions your dealer cannot address, you may call our Customer Service Department at: 1-800-POLARIS (765-2747). If you need assistance contacting or locating a Polaris Dealer, please call 1-800-POLARIS or visit the Polaris web site at www.polaris.com.

We apologize for this inconvenience and assure you that we are committed to customer satisfaction and providing world class products for riders to enjoy.

Sincerely,

Polaris Off-Road Vehicles

SUBJECT: Recall Campaign
2014-2016 Polaris RZR – Heat Shield
2014-2016 RZR XP 1000 / XP4 1000 and 2015-2016 RZR 900 models
Warning and Safety Recall Notice 2016XXX
Reference: Polaris RZR Safety Recall Bulletin Z-16-01-D
PLEASE READ IMMEDIATELY

Dear Polaris RZR Owner:

This notice is sent to you in accordance with the requirements of the Canada Motor Vehicle Safety Act. Polaris Industries Inc. has issued Safety Alert Z-16-01 for some Model Year 2014-2016 RZR vehicles.

The reason for this recall:

Your vehicle is affected by the conditions listed below, any of which may pose a fire hazard.

What Polaris and your dealer will do:

Polaris is working with suppliers to ensure parts will be available as soon as possible. Your Polaris RZR dealer has been authorized to complete the updates outlined below at no cost to you:

<u>Affected Component</u>	<u>Repair Action</u>
Z-16-01-D Heat Shielding	Replace and install additional heat shielding to decrease the risk of rear bed/box melting, and to channel fuel away from the engine bay area in the event accidental liquid spills

What you should do:

Please contact your local Polaris RZR dealer at your earliest convenience schedule an appointment to have the bulletin completed. When making contact with your dealer, discuss parts availability, their schedule and how long they will need to keep your vehicle to complete the updates.

DO NOT OPERATE YOUR VEHICLE UNTIL THIS SAFETY BULLETIN HAS BEEN COMPLETED BY YOUR POLARIS RZR DEALER.

This notice was mailed to you according to our most current registration information. If you no longer own this vehicle, or if some of the contact information in this notice is incorrect, please contact your local Polaris RZR dealer to complete a transfer of ownership.

While your Polaris RZR dealer is in the best position to answer your questions, if you have any questions your dealer cannot address, you may call our Customer Service Department at: 1-800-POLARIS (765-2747). If you need assistance contacting or locating a Polaris Dealer, please call 1-800-POLARIS or visit the Polaris web site at www.polaris.com.

We apologize for this inconvenience and assure you that we are committed to customer satisfaction and providing world class products for riders to enjoy.

Sincerely,

Polaris Off-Road Vehicles

Lessors receiving this recall notice please forward a copy of this notice to the lessee within 10 days. If you are no longer the owner of the Polaris RZR indicated by this letter, please contact your local Polaris RZR dealer to have the ownership information changed.

Polaris Industries Ltd.
Consumer Service Department
50 Prairie Way
Winnipeg, MB, CA R2J – 3J8

Ref: Z1601