



**POLARIS®**

# TECHNICAL SERVICE BULLETIN

Date: April 19, 2016

## RZR

Bulletin Number: Z-16-01-E

Model Years: 2014-2015

**Safety Bulletin**

Service Bulletin

Service Alert Fax

Distribution:  Owner/Principle  Service Manager  Sales Manager  Parts Manager  Technicians

*This Service Bulletin is located at [www.polarisdealers.com](http://www.polarisdealers.com)*

-Confidential and Proprietary-

## SUBJECT: 2014-2015 RZR XP 1000 / XP4 1000 and 2015 RZR / RZR S / RZR XC / RZR 4 900 FUSE BOX SEAL REPLACEMENT

### PURPOSE:

Some 2014-2015 RZR XP 1000 / XP4 1000 and 2015 RZR / RZR S / RZR XC / RZR 4 900 models have been manufactured with a fuse box seal that does not meet Polaris quality standards. The original seal could more easily allow water intrusion into the fuse box which may create an electrical malfunction that could pose a fire hazard.

Refer to “Unit Inquiry” on the dealer website to ensure each vehicle is within the specified VIN range for this Service Bulletin. Refer to the repair procedure outlined below for the proper steps to complete this bulletin.

### AFFECTED MODELS:

Model Year	Model Numbers	Models	Vehicle Identification Number Range
2014	Z14ST1EAK / AM / AN / AW Z14ST1EAWL / FW / FX	RZR XP 1000	Reference “Unit Inquiry” on the dealer website or the Service Bulletin list on the STOP site to lookup affected units.
	Z146T1EAM / AW	RZR XP4 1000	
2015	Z15VDE99AO / AP / AT / AV / AW / AZ Z15VDE99EW / FV / LP / NV / NW Z15VVK99AA / AU	RZR XP 1000	
	Z15VDE99AL	RZR XP 1000 HIGH LIFTER	
	Z15VFE99AP / AT / AV	RZR XP4 1000	
	Z15VAA87AC / AJ Z15VAE87AI / AK / AN / AS	RZR 900	
	Z15VAX87AL	RZR 900 XC	
	Z15VBA87AJ / LJ Z15VBE87AK / AL / AM / AT / AV / LT / FK / JK	RZR S 900	
	Z15VCE87AT / AV	RZR 4 900	

## CUSTOMER NOTIFICATION:

Dealers are required to review their sales records and make arrangements with customers for Safety Bulletin completion. In addition to consumer units, dealers are required to correct any affected units in their inventory. Polaris will be mailing a Safety Alert notification letter to consumers affected by this Safety Bulletin in the United States and Canada. Examples of the consumer letters can be found at the end of this Safety Bulletin.

## WARRANTY CLAIM / PARTS INFORMATION:

A single group claim may be submitted listing the complete (17 digit) VIN for machines with the same model number. File claim type **SB (Service Bulletin)**. DO NOT PUT MORE THAN ONE MODEL NUMBER ON A CLAIM.

SERVICE BULLETIN #	Z-16-01-E
CLAIM TYPE	SB (Service Bulletin)
LABOR ALLOWANCE	6 Minutes (0.1 Hours)
PART NUMBER / DESCRIPTION	5415598 (QTY.1) – Fuse Box Seal 7170107 (QTY.1) – Service Bulletin Completion Decal
PARTS AVAILABILITY	Dealers should review and approve the SMART order that was loaded for initial parts shipment

## WARRANTY COVERAGE PERIOD:

Warranty coverage for Service Bulletin Z-16-01-E will begin on April 19, 2016. This bulletin has no expiration date.


## DISPOSAL INFORMATION:

**Dealers/Distributors:** Under no circumstances shall the parts removed in this repair be re-used, sold, or re-purposed for another application. It is your dealership / distributor's responsibility to make sure every part replaced (related to this bulletin) is taken out of circulation and disposed of properly.

## SERVICE BULLETIN COMPLETION DECAL:

A Service Bulletin Completion Decal must be completed for this bulletin repair. Remove the hood and place the decal on an easily visible portion of vehicle. If you require more decals, order them through normal Polaris parts ordering channels.

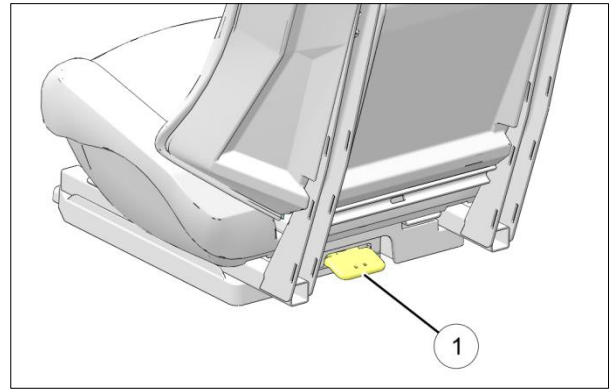
Sincerely,



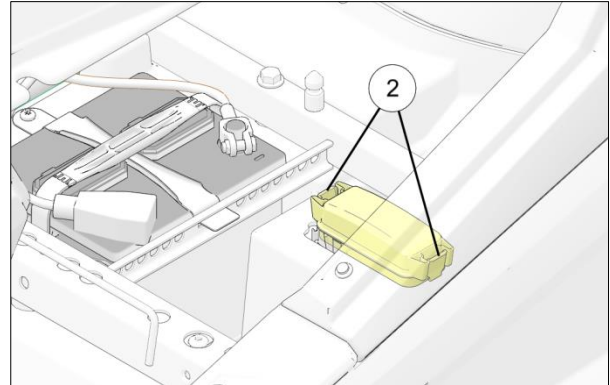
Doug Koch  
Technical Service and Warranty Manager

## REPLACEMENT PROCEDURE:

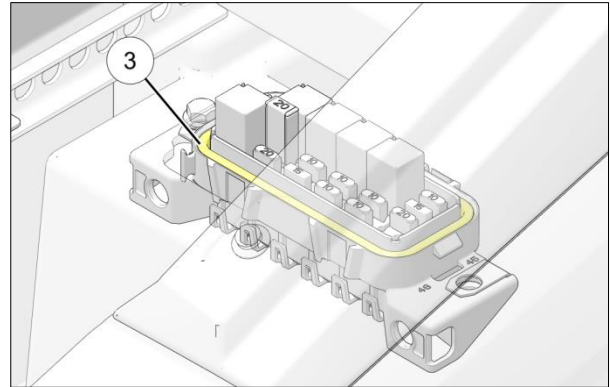
1. Remove the driver's seat (2 seat models) or rear driver's side seat (4 seat models) by lifting upward on the latch lever ① located behind the seat bottom.



2. Squeeze the fuse box cover release tabs ② inward and remove the fuse box cover.

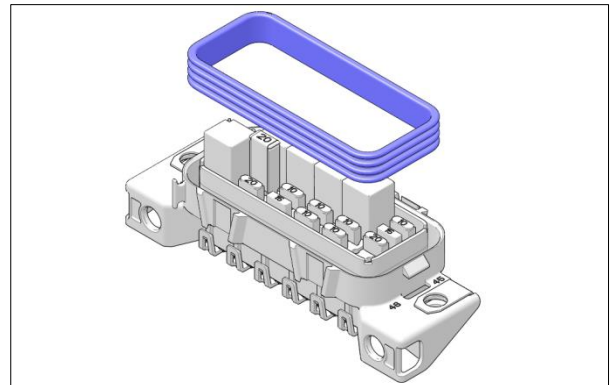


3. Using a seal pick, remove the seal ③ from the fuse box.



4. Install the updated blue seal.

**NOTE:** Before installing the updated seal, make sure the fuse box is free of any water or debris and inspect for damaged components. *If the fuse box is damaged or corroded, take photos of the damaged fuse box and entire vehicle. Start an Ask Polaris - Authorization: Non-Cosmetic & Polaris ESC case. Attach the photos to the case and for the CONCERN, CAUSE and CORRECTION enter "SB Z-16-01-E". Enter the appropriate flat rate time, and submit the case to Polaris.* Continue to step 5.



**Updated Seal (Blue)**

5. Reinstall the fuse box cover and install the seat.
6. Install a completed Service Bulletin Completion Decal (7170107) on a visible part of the body under the hood.
7. File bulletin Service Bulletin Z-16-01-E.

# SAFETY RECALL NOTICE

## PLEASE READ IMMEDIATELY

Dear Polaris *RZR* Owner,

In cooperation with the U.S. Consumer Product Safety Commission (CPSC), Polaris Industries Inc. has issued Safety Alert Z-16-01 for some Model Year 2014-2016 *RZR* vehicles.

***The reason for this recall:***

Your vehicle is affected by the conditions listed below, any of which may pose a fire hazard.

***What Polaris and your dealer will do:***

Polaris is working with suppliers to ensure parts will be available as soon as possible. Your Polaris *RZR* dealer has been authorized to complete the updates outlined below at no cost to you:

<u>Affected Component</u>	<u>Repair Action</u>
Z-16-01-E Fuse Box Seal	Replace the fuse box seal to a more durable version that reduces the risk of water intrusion and an electrical malfunction

***What you should do:***

Please contact your local Polaris *RZR* dealer at your earliest convenience schedule an appointment to have the bulletin completed. When making contact with your dealer, discuss parts availability, their schedule and how long they will need to keep your vehicle to complete the updates.

**DO NOT OPERATE YOUR VEHICLE UNTIL THIS SAFETY BULLETIN HAS BEEN COMPLETED BY YOUR POLARIS RZR DEALER.**

This notice was mailed to you according to our most current registration information. If you no longer own this vehicle, or if some of the contact information in this notice is incorrect, please contact your local Polaris *RZR* dealer to complete a transfer of ownership.

While your Polaris *RZR* dealer is in the best position to answer your questions, if you have any questions your dealer cannot address, you may call our Customer Service Department at: 1-800-POLARIS (765-2747). If you need assistance contacting or locating a Polaris Dealer, please call 1-800-POLARIS or visit the Polaris web site at [www.polaris.com](http://www.polaris.com).

We apologize for this inconvenience and assure you that we are committed to customer satisfaction and providing world class products for riders to enjoy.

Sincerely,

**Polaris Off-Road Vehicles**