

SRAM®

Service Information Bulletin

To: SRAM Customers
Subject: Zipp 2016 QR Recall
From: SRAM
Document: SIB#20160316

Zipp, along with the appropriate government agencies, is recalling all Zipp 2016 model quick release skewers shipped between March 1, 2015 and December 15, 2015. Zipp has determined these quick release levers are out of specification and could result in a reduced clamping force when used. Dealers and consumers should be advised to stop using these quick release skewers and obtain replacements under the normal SRAM warranty process.

The Zipp 2016 model quick release has been supplied with 2016 model rim and disc brake Zipp 30 Course, 202, 303, 404, 808, 404 Firestrike and 808 NSW wheelsets as well as being sold aftermarket under item numbers:

00.1915.240.030	AM QR-S 100/130 PAIR ZIPP SSBLK
00.1915.240.040	AM QR-TI 100/130 PAIR ZIPP TIBLK
00.1915.240.050	AM QR-TI 100/130 PAIR ZIPP TIBLKSLOGO
00.1915.240.060	AM QR-DB 100/135 PAIR ZIPP SSBLK

In use an out of specification handle and cam washer can produce insufficient clamp force allowing the wheel to move within the dropouts.

These quick releases can be identified by the curved lever handle shape and “Zipp” on the outside of the handle. Once identified as the 2016 model quick release inspect the back of the lever; if blank the lever is part of the recall.

Curved lever handles with the letter “C” or a date code on the back of the handle are in specification and not involved in this recall.

Quick release levers with straight handles are not part of this recall.

SRAM Distributors should take the following actions:

- Quarantine all 2016 Zipp wheel stock and inspect quick releases in the accessory pack. Quick releases should be replaced as required prior to shipment.
- Quarantine all stock of AM kits 00.1915.240.030, 00.1915.240.040, 00.1915.240.050, 00.1915.240.060 for inspection. Quantity of involved stock should be reported to your SRAM Customer Service Representative for return and replacement.
- All dealers should be provided with the supplied recall poster for store display.

Replacement quick release stock will be available on a reduced lead time basis from regional SRAM locations-please contact your SRAM Customer Service Representative for placing orders. Replaced product should be held at your location and claimed per instructions provided by your SRAM Warranty Coordinator. The complete quick release including cam washer must be returned as part of this recall.

For further information please contact SRAM Dealer Service or your SRAM Technical Representative. SRAM appreciates the support of our service locations on this matter.

Thank you,

SRAM LLC



Zipp 2016 Model quick release with curved lever handle



*Identifying mark on rear of lever handle.
Levers with the letter “C” or a date code on
the handle are not involved in the recall.*

SRAM



Avid

TRUVATIV

ZIPP

QUARQ